

GENERAL TERMS AND CONDITIONS

1. Opening clause

1.1 The general terms and conditions (further referred to as "GTC"), shall apply to all deliveries of sold goods sold by the Seller to the Buyer on the basis accepted orders and otherwise concluded purchase agreements and contracts. The GTC forms an integral part of these contracts. Different arrangements written into purchase contracts shall take precedence over the GTC. By accepting invoices, which include all GTC, the Buyer declares that he or she agrees with the GTC.

Seller: areaprint Slovak Republic, s.r.o., Kaplinská 9622/7, 831 06 Bratislava- mestská časť Rača. IČO: 35 706 163, DIČ: 2020241014, IČ DPH: SK2020241014

Buyer: the person (legal or natural), who has entered into a business relationship with areaprint Slovak Republic, s.r.o

2. Orders and method of ordering

2.1 The Buyer orders products and services of the Seller through the commercial system at www.areaprint.com in written form: email (including orders made through e-commerce) or by telephone. Orders made thusly shall be considered binding and accepted and understood as the remote conclusion of a contract. In the event of a dispute by the interested parties, the customer bears the burden of proving the receipt of the email. In the event that the Buyer sends an order to the Seller via email without an attachment, this will also be considered to be an official order.

2.2 On each order the Buyer must indicate his or her name and surname, mailing and billing address, telephone number, email; legal or natural person, as well as business identification number, tax identification number, VAT number, name of goods, description of goods, quantity, date the order was issued (orders via e-commerce automatically fulfill these conditions). If both parties have not concluded a written contract, then it shall be legally carried out and enforced in accordance with the Civil Code.

2.3 This data, in accordance with the Law on the Protection of Personal Information no. 428/2002 Coll. will be used only within the context of the business relationship between the Seller and the Buyer and will not be disclosed to third parties (except for persons arranging the transport of the goods).

2.4 Upon receipt of the order, it will be registered in the Seller's system at which time a business relationship will be established between the Seller and the Buyer. The Seller shall verify the order, mode of transport and communicate possible delivery time or date of pick up, the final price and method of payment. As of this date, the order is binding for the Buyer.

2.5. The consumer has the right to cancel the order without charge only within a two-hour period after placing the order. The order may be canceled only in writing (fax or email). The Seller shall confirm the cancellation to the Buyer also in writing. Written form is required so as to provide demonstrable proof of cancellation for the Seller in order to stop the handling and processing of the order.

3.Document

3.Documents

3.1 In order to fulfill the contract the customer must provide the required documents.

3.2. These documents must be supplied in a form, which is described in Annex 1 of the GTC.

3.3 If the documents are not submitted on time or are not in the acceptable form, the Seller has the right to withdraw from the contract.

3.4 The Seller is not responsible for the content of the submitted documents nor for any consequences caused by other uses of orders made in accordance with the documents received from the customer.

4. Making orders and customer participation

4.1.The Seller will fulfill the contract in a standard quality according to the order in the agreed upon time and also ensure that that his or her staff will maintain existing technical regulations, safety regulations, and environmental protection regulations during production.

4.2 If the Buyer, as a result of insufficient participation, late submittal of documents, or making corrections to the order, The Seller may move the date of delivery to the next closest possible time and date. If the order included installation or mounting, the Buyer will be informed of any failure to fulfill the conditions of the installation or other insufficient participation and the installation will be canceled and the Buyer will be charged the additional costs associated with the time spent waiting to carry out the counterwork or remove any obstacles.

4.3 The Seller may delegate the implementation of orders to another person, entity. Even in this case, however, he or she is responsible for the fulfillment and carrying out of the order, as if he or she were doing it him or her self.

4.4 The Buyer is responsible, upon the request of the Seller, to participate in checking outputs, previews and proofreading.

4.5. The Seller is not responsible for errors caused by bad data or insufficient participation on the part of the customer. In the event that the Buyer does not participate after being asked by the Seller, the Seller will not be liable for defects in the work consisting of different colours, prints, and moire.

4.6 In the event that the order contains a mock-up or a model, the Buyer undertakes to not share the model with any third party without the consent of the Seller. The mock-up or model is not a finished product, but serves to verify properties and characteristics such as load capacity, format, as defined by the customer.

5. Terms of delivery and set up

5.1, The period of delivery is different for different types of products. During the confirmation of the order, the Buyer will always be notified of the period of delivery or pick up of products.

5.2 The delivery of goods will be carried out in a timely manner if it occurs within the agreed time. In exceptional cases, when certain goods are not in stock and not available even at the manufacturer's or importing merchant, the delivery time may be longer.

5.3 Unless otherwise agreed, the place of delivery or pick up is considered to be at the following address: Galvániho 14/5515, Bratislava 821 04.

5.4 The Buyer is obliged, at the place where the goods are to be picked up, to inspect the number of pieces and to conduct a random check of accuracy. In the event that the Buyer, while picking up the order, discovers, in a reliable manner, that there is a difference in the number requested in the submitted order, then the Seller is obliged to deliver the missing amount to the Buyer or adjust the amount (price, pieces) on the invoice.

5.5 If the order is submitted as an installation or set up, then the Buyer is obliged to confirm the form and document and mark on it the relevant insufficiencies (Annex no. 2).

6. Price, payment terms

6.1 The price of a product is set in the vendor's price list. The prices listed in the price list are subject to change without notice. The Seller reserves the right to change prices in response to changes in producers' and importers' prices and so on. The valid price of a product will always be noted when verifying the order.

6.2 The Buyer will make payment in cash, bank transfer/deposit in the Seller's account. Every order in the amount of 50 € including VAT will be paid in cash through a registered cash register, if this is not agreed otherwise.

6.3 During delivery of the product the Buyer shall pay the price of the product + shipping and, if necessary, COD.

6.4. The standard due date is 14 days, the first pick up will be done with a proforma invoice/cash, if not otherwise agreed.

6.5 The Seller and Buyer may agree to advanced payment, if that agreement is stipulated in the order or made by mutual agreement.

6.6 In the event of a failure to pay an invoice or make an advance payment, the Buyer is obliged to pay interest of 0.1% of the value of the invoice for every missed day. Interest on late payments is due within 7 days.

7. Shipping

7.1 The Buyer may choose the mode of shipping on the order in the electronic form on the e-shop or through other forms of communication. The Buyer may choose from the following modes of shipping:

a) own transport

b) The Seller's transport (the price of the shipping will be decided for each individual business transaction).

c) Courier service (shipping services) – (the price of the shipping will be decided for each individual business transaction).

7.2 The costs of shipping will always be communicated to the Buyer during verification of the order, and the Seller may advise the Buyer of about cheaper shipping options.

8. Acceptance of goods, transfer of ownership rights

8.1 The Buyer agrees to take delivery of the goods at the agreed time and date and at the address specified in the order.

8.2 During receipt and acceptance of the goods, the Buyer is obliged to inspect the physical integrity and completeness of the shipment. In the event that the shipment is visibly damaged or destroyed, the Buyer is obliged to immediately, without accepting the shipment, contact the Seller and together with the shipping company make a written statement describing the damage to the shipment. Any later claims regarding the amount and physical violations or damage will not be accepted.

8.3 The Buyer acquires ownership rights of the product only after payment has been made in full as well as all other monetary amounts agreed to in the sales contract, to the account of the Seller. Until the time of the transfer of ownership rights from the Seller to the Buyer, who is in possession of the

9. Complaints and claims

9.1 The Buyer is obliged to accept the delivered goods, check them, including the packaging and confirm its condition and number. Any obvious damage must be reported by the Buyer to the Seller immediately.

9.2. A returned product may not be damaged, used, and must be in its original condition.

9.3 The Seller reserves the right to cancel the order (withdraw from the contract) or a portion of it if:

- a) production of the product or components on the product has been discontinued
- b) the supplier's price for the product has changed
- c) the listed price of the product was incorrect

10. Warranty and service

10.1 The Seller ensures a warranty with the completed order for a period that is specified in the contract for the work. If the warranty is not specified in the contract, then a guarantee of 2 months will apply. Returns are possible only of goods bought and paid for from the Seller.

10.2 When making a claim or return the Buyer is obliged to deliver (if the type of product allows for this – constructed product) the product in question clean, mechanically undamaged, in its original packaging, including invoices or other proof of payment documents to the Seller.

10.3 Rights to the guarantee are forfeit if the defect is due to mechanical damage done to the product, the product was operated in an inappropriate way or under unsuitable conditions, improper assembly, failure of the customer or other persons, who assembled or mounted the product for the Buyer, to comply with the relevant standards, or if it has been handled or operated by someone other than an authorized person. Also not covered by the warranty are defect caused by natural disasters and mishandling.

11. Force majeure

11.1 Force majeure (Acts of God) are understood to be extraordinary circumstances, which prevent the Seller from fulfilling temporary or permanent obligations associated with the purchase contract, or accepting the order, in the event that these circumstances have arisen after the conclusion of the sales contract or acceptance of the order, and they are independent of the Seller or the Seller is unable to avert or prevent them. Force majeure circumstances are considered to be a fire, flood, strike, war, earthquake, traffic restrictions, and so on.

12. Final provisions

12.1. The Seller reserves the right to change prices. If the prices change then the Seller shall contact the Buyer. In the light of these modified prices, the Buyer has the right to cancel the order.

12.2 The Buyer states that before filling out or communicating an order, that he or she is familiar with these general conditions and complaint and return policy and that he or she agrees with them.

12.3 Notwithstanding the other provisions of the contract, the Seller shall not be liable to the Buyer for any lost profits, loss of opportunity, or any other indirect or subsequent losses due to negligence, breach of contract or otherwise incurred.

12.4 These terms and conditions have been formulated and provided in good faith to meet the legal conditions and adjustments to fair trade relations between the Seller and the Buyer. In the event that a competent authority of the Slovak Republic finds that certain of these provisions are not valid or unenforceable, in whole or in part, the validity and enforceability of the other provisions and the remainder of the relevant provisions shall not be affected thereby.

12.5 Legal terms and conditions are not expressly stated as well as disputes arising from failure to fulfill these conditions shall be governed by the provisions of the Commercial and Civil Code.

12.6 The Seller and the consumer agree to fully recognize long-distance communication – telephone and electronic communication, especially using electronic mail and the internet network, as valid and binding for both contracting parties.

12.7 These Terms and Conditions take effect on 1.1.2016.

13. Annexes

Annex no.1: the fundamentals for printing

Annex no.2: Form for installation or set-up

In Bratislava 1.1.2016 for the company
areaprint Slovak Republic, s.r.o. Peter Fischer,
CEO



Annex no. 1

What must your submission contain

- ° the name of the order in the form: NAME_WIDTHxHEIGHTcm_.FILE NAME EXTENSION for example. billboard1_20x4m_.pdf
- ° colour of the print – one-sided or two-sided, load, weight, type of paper, bookbinding processing.

How to save the printed source materials

- ° colour mode CMYK, not RGB!, correct setting of black C 60 M 60 Y 60 K 100
- ° bleed - minimum 3 mm from every side, during the final process it is trimmed and cropped to the desired format
- ° crop marks must be a minimum of 3 mm from the format after cropping
- ° pictures or graphics located on the printing bleed must exceed the clean format by 3-5 mm
- ° the most suitable format - pdf or tif 8bit/channel, (it can be with LZW compression), or jpg, psd
- ° For printing of a fifth complementary colour (for example white) consult the sales department
- ° the file must include all fonts, texts and logos in curves
- ° the distance of texts and important graphics must be offset by crop marks 3-5 mm
- ° the clean format needs to always be placed in the centre of the document
- ° the document must be saved in one layer, remove or rasterize transparencies(transparencies) or use a pdf format - version PDFX-1a:2001; check the overprint
- ° always without embedded ICC profiles or using standard ICC profile ISOcoated_v2_eci.icc specification – small print
- ° M 1:1 300 dpi business cards, small stickers, photographs, formats A4, A3, A2... specifications – large print
- ° M 1:10 300 dpi bigboards, billboards, banners...
- ° M 1:10 300 dpi large format, larger than 100 m2
- ° M 1:1 200 dpi citylight

specifications – cutting plotter

- ° M 1:1 digital vector format ai, eps in case of modification, repair of material and data, we charge for additional graphic work 35 €/hour. The customer is responsible for the content of the visualization (graphics, grammar, language, price...).

If there is a failure to comply with these conditions, we cannot guarantee the output quality, colour, fulfillment date of the order.

Annex no. 2

Billing address: areaprint Slovak Republic, s.r.o.
Kaplinská 7, 831 06 Bratislava
Mestská časť Rača 831 06 Bratislava

Mailing address: areaprint Slovak Republic, s.r.o.
Galvaniho 14/5515
821 04 Bratislava

tel.: +421 245 642 601-3

area@areaprint.com
www.areaprint.com

PROTOCOL

Vehicle stickers: License plate: Driver:

Application: (interior, exterior)

Installation (banners, mesh, other)

Client:

Representing the client:

Representing the supplier:

Date concluded:

Address:

Number of job order:

Notes:

Information on the progress of work:

Did any problems arise while carrying out the work? yes no

Information on the progress of work:

Description of problem:

Signatures of the authorized persons:

for the supplier:

for the client: